

## **REFUND AND EXCHANGE POLICY**

### **General Refund and Exchange Policy:**

Generally, no refunds or exchanges are available for purchases. All sales are final. Ticket purchases are non-refundable if an event is rescheduled, moved, and/or the exhibition lineup is modified. Exhibition purchases are non-refundable if an event is rescheduled and/or the location is modified.

### **Ticket Refunds:**

If the event is cancelled we will automatically issue a refund including all fees, based on the purchase price listed on this website (with the exception of any delivery/pickup fees if applicable). We will also notify you as soon as possible after the event is cancelled. However, we cannot and will not issue refunds for tickets purchased through non-official websites or non-official retail locations in excess of the ticket price listed on this website.

### **Exhibition Space Exchanges:**

If you purchase a space to exhibit at one of our events and would like to exchange such a purchase, please contact us at least 30 days prior to the event so that we may attempt to arrange such an exchange for you. Any exchange of exhibition space will be provided on an as-available basis at our sole discretion. If you do not contact us at least 30 days prior to the scheduled event, no refund or exchange of the purchase can be provided.

To initiate an exchange of exhibition space please contact us at [info@iowapork.org](mailto:info@iowapork.org) and include your name, address, phone, email, and original exhibition space order along with a brief description of the desired exchange. Please also include your original order number in the subject line of the email.